

Homelessness Resources 2025

Housing Resources

Kathy Paulsen Hope House - 24/7

Catholic Charities of Joliet

Phone: 800-941-8681 or 630-941-8681 (phone intake only)

Languages: English and Spanish

Eligibility:

- Must have employment or proof of income (including Social Security)
 - No domestic violence issues
 - If substance use challenges exist, must provide proof of 21-day treatment (questions will be asked during intake)
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DuPagePads

Phone: 630-682-3846 Option 1

Languages: English and Spanish

Hours: Monday – Friday, 8:30 am – 4:00 pm (Closed Saturday and Sunday)

Eligibility:

- Must be experiencing homelessness
 - At least 18 years old (or accompanied by an adult)
 - DuPage County resident for at least 90 consecutive days
 - Pass background check and safety assessment (including no history of violent felony or sex offense convictions)
 - LGBTQ+ welcoming
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Family Shelter Services - Domestic Violence Hotline

24/7 Hotline: 630-469-5650

Languages: English, Spanish, and translators for other languages upon request

Eligibility:

- Services for anyone experiencing or who has experienced domestic violence (men, women, and children)
- Offers emergency shelter, legal help, and counseling.
- All services are free and confidential.

Harbour 24/7 - Female Youth (12–20 years old)

Crisis Line: 847-297-8541 or text "SHELTER" to 77948

Non-Crisis Line: 847-297-8541 x129

Eligibility:

- Immediate shelter for runaway, locked-out, or female-identifying youth between the ages of 12 and 20
 - Offers short-term services such as meals, safe beds, and clothing
 - LGBTQ+ welcoming
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Emergency Shelter Program (Ages 18–24) - 360 Youth Services

Phone: 630-961-2992 ext. 1165

Hours: Monday – Friday, 9 am – 5 pm

Languages: English and Spanish

Eligibility:

- Must be fleeing domestic violence or living in a place not meant for human habitation (street, car, abandoned building, etc.)
 - Need a government ID
 - Program duration: 4 months or until the client turns 25
 - Children under 18 are allowed if accompanied by a parent/legal guardian (ages 18–24)
 - LGBTQ+ welcoming
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Rapid Re-Housing (Ages 18–24) - 360 Youth Services

Phone: 630-961-2992 ext. 1165

Hours: Monday – Friday, 9 am – 5 pm

Languages: English and Spanish

Eligibility:

- Must be fleeing domestic violence or living in a place not meant for human habitation
 - Need a government ID or school ID and birth certificate
 - Covers security deposit, first/last month's rent, moving expenses, and furniture. Client pays a percentage of rent
 - Program duration: 18–24 months or until the client turns 25
 - LGBTQ+ welcoming
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Midwest Shelter for Homeless Veterans

Address: 433 S Carlton Ave., Wheaton

Phone: 630-871-8387 x616

Hours: Monday – Friday, 9 am – 5 pm

Languages: English and Spanish

Eligibility:

- Must be a veteran with a discharge other than dishonorable
 - Income verification and proof of DD214 required
 - Multiple homeless prevention and rapid rehousing programs available for veterans and families
 - LGBTQ+ welcoming
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360 Youth Services (Ages 18–24)

Phone: 630-961-2992 ext. 1165

Hours: Monday – Friday, 9 am – 5 pm

Languages: English and Spanish

Eligibility:

- Must be fleeing domestic violence or living in a place not meant for human habitation
 - Need a government ID or school ID and birth certificate
 - Program duration: 18–24 months or until the client turns 25
 - Children under 18 not allowed, even with a parent or guardian
 - LGBTQ+ welcoming
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Women's Transitional Housing

Address: 1698 Bloomingdale Rd, Glendale Heights, IL 60139

Phone: 844-414-4862

Languages: Urdu, Hindi, Arabic, Burmese Rohingya

Eligibility:

- Age 18–68 (no male children over 10 years old allowed)
 - Little to no income, homeless, and have legal immigration status and/or U.S. citizenship
 - Must have valid work authorization and be willing to work toward self-sufficiency within 6 months
 - Must meet or exceed program requirements (household chores, seeking employment, etc.)
 - Must not have received Transitional Housing from ICNA Relief in the past year
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Jubilee Village - Pregnant or Parenting (Ages 18–24)

Address: 395 Executive Drive, Carol Stream

Phone: 630-682-1910

Hours: Monday – Friday, 10 am – 6 pm

Eligibility:

- Ages 18–24, pregnant with first child or parenting no more than one child
 - Homeless or at risk of homelessness
 - Valid driver’s license required
 - Provides wrap-around services including housing, counseling, financial planning, parenting classes, job skills, and mentoring
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Transitions Program for Young Women - (Ages 17–24, without children)

Address: 206 East Hawthorn Boulevard, Wheaton

Phone: 630-682-1910

Eligibility:

- Ages 17–24, homeless or at risk of homelessness
- No children allowed
- Focus on developing skills for independent living through part-time employment, case management, and access to community resources